



When we make an appointment for you, we are reserving a room and resources for your particular needs. We ask that if you must change or cancel an appointment, please give us at least 24 hours notice. This courtesy makes it possible to accommodate our other patients in a timely manner.

There is a charge for not showing up for a scheduled appointment, consistent with our missed appointment policy you signed in the paperwork when you established with our office. Repeated cancellations or missed appointments will result in loss of future appointment privileges.

We feel our patient's time is valuable. When your appointment is made, a room is reserved, your records are prepared, and office resources are readied for your visit. Except in the cases of emergencies, you can expect us to be prompt. We would appreciate the same courtesy from you.

If you need a copy of our office appointment policy, please let us know so we can make this available to you. We also send reminders via email and text prior to your appointment to remind you of the date and time.

We value you as a patient and look forward to providing for your healthcare needs in the future.

Sincerely,

A handwritten signature in black ink, appearing to read "Ross Osborn". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Ross Osborn, MD
The Center for Health and Sports Medicine